



METEOR

The web application for
safety oversight authorities



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METEOR

Module d'Echange et de Télétransmission avec les ORganismes

METEOR is an application developed in 2019 by the French civil aviation safety authority, the DSAC.

METEOR is a unique **web** platform shared between the safety oversight authority and supervised organisms. Its purpose is to **harmonise** and **digitise** practices by enabling the exchange of folders and documents, as well as the **planning** of oversight activities and the follow-up of corrective actions.

METEOR, that's more than 10,000 users and over 1,000 entities.



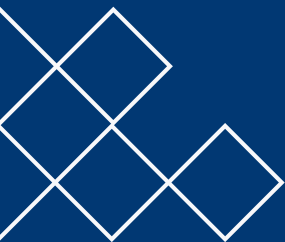
For a safety oversight Authority

METEOR promotes :

- **Improvements** to the safety management system
- **Harmonisation** of processes
- **Traceability** of all exchanges
- Issuance of **signed and authenticated** documents
- Monitoring of regulatory **compliance** by entities



METEOR effectively contributes to demonstrating the Authority's **compliance** with **ICAO standards**.



By a safety oversight Authority

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“METEOR was created to lighten the workload of staff and enable the continuity of file processing in the event of absence.”

“METEOR provides us with a central tool for oversight activities.”



DSAC

METEOR

ADMINISTRATION

Users

AUTORITÉ	4
PROFILES	9
ORGANISMS	6

Circles

ENTITIES
GROUP OF ORGANISMS

Parameters

GENERAL PARAMETERS

Records

TYPES OF REGISTRATIONS

Dossiers

TYPES
STATUS

Surveillance act

TYPES OF SURVEILLANCE ACT
THEMES

Findings

STATUS
LEVELS
THEMES
REGULATORY REFERENCES
SURVEILLANCE AXIS

Communication

COMMUNICATION CATEGORY

The application adapts to your needs.

“All teams were able to get to grips with it quickly.”

“METEOR is fluid and user-friendly.”



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For an oversight inspector



Each step - from filing a report to approving a corrective action - is documented, time-stamped and archived. This facilitates audits, while strengthening the credibility of the authorities and the confidence of the organisms being monitored.

By an oversight inspector

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“Thanks to the dashboards, I can quickly see whether action is required on my part or whether a deadline is approaching.”

“Unlike emails, I have better monitoring of my oversight activities. Everything related to the organisms is linked, and I have access to the entire history.”

“If I need to verify that a certification exists, thanks to the various filters, I can easily find it even if I do not manage that organisms.”

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METEOR

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HOME

Folders

FOLDER NAME	NO. OF OBJECTS	NO. OF OBJECTS IN PROCESS	NO. OF OBJECTS
Faithful	23	5	0
AER	152	154	0
ATO	1	126	0
Balbores	0	0	0
CAP	3	162	0
Dames	37	120	0
DTO	6	83	0
K&M	0	3	0
NCC	2	12	0
ANSP	25	73	0
SPOCT&H	2	59	0

Surveillance acts

ACT NAME	NO. OF ACTS	NO. OF ACTS IN PROCESS	NO. OF ACTS
Faithful	4	1	2
AER	27	10	16
ATO	13	11	4
Balbores	3	1	2
CAP	34	16	0
Dames	4	4	0
DTO	0	5	3
K&M	0	0	0
NCC	3	1	2
ANSP	0	3	5
SPOCT&H	6	2	5

Findings

FINDING	NO. OF FINDINGS	NO. OF FINDINGS IN PROCESS	NO. OF FINDINGS	NO. OF FINDINGS	NO. OF FINDINGS
Faithful	0	1	7	1	0
AER	33	359	884	240	31
ATO	0	24	20	23	0
Balbores	3	17	0	0	3
CAP	32	33	26	12	4
Dames	0	17	11	4	0
DTO	15	17	88	24	0
K&M	0	1	4	1	1
NCC	1	3	0	21	0
ANSP	15	81	62	12	1
SPOCT&H	20	10	28	18	4

Organisms

ORGANISM	NO. OF ORGANISMS	NO. OF ORGANISMS IN PROCESS	ACTIVE	INACTIVE
Faithful	0	0	38	0
AER	6	2	709	110
ATO	6	0	196	52
Balbores	0	0	174	100
CAP	2	0	160	87
Dames	0	0	20700	2420
DTO	7	3	730	130
K&M	0	0	30	15
NCC	1	0	65	53
ANSP	1	0	130	12
SPOCT&H	2	0	694	351

For organisms users



Online platform with **no** prior **installation** required



Centralisation of your data



Identified contacts



Configurable user rights



Access to **documentation**



A dedicated support team at your service



By organisms users

ID	ACTIVITIES	INITIAL ENTRY DATE	QUESTION	REGULATORY REF.	FAQ	APPLICANT	ENTITY IN CHARGE	STATUS
4600	AER		What are the acceptable means of compliance for the implementation of practical training? Practical training	ADR.OR.D.017 – Training and competency assessment program Reg 2020/2148	Yes			Published (FAQ)
4480	DTO		Validity period of the medical examination Medical examination	DIQ-V02 Documentation – NCO.GEN.103 dj and art. 9 of the decree of 08/18/2016 Medical examination	Yes			Published (FAQ)
3700	AER		VIBAL measurement VIBAL measurement	ADR.OPS.A.010 – Data quality requirements COMMUNICATION / #11240	Yes			Published (FAQ)
1720	PSN		Are the decrees of 08/17/2007 related to reports of civil aviation events and incidents still applicable to ATM/ANS service providers? Applicability of decrees	Decree of August 17, 2007 related to reports of civil aviation events and incidents // Decree of August 17, 2007 establishing the list of civil aviation events and incidents	Yes			Published (FAQ)

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“The interface is easy to access. I receive reminder emails when I have an action to take on a folder or a finding.”

“I can find the current forms or guides in the communication module.”

“If I have a regulatory query, I can ask my question in the FAQ.”

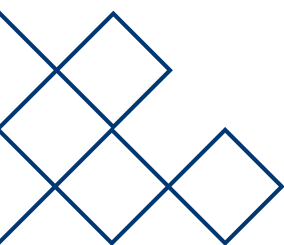
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For further information or a demonstration :



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Expertise & Consultancy Office of the French Civil Aviation



contact@frac.aero

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